



EURO-ASIAN INITIATIVE FOR PATIENT SAFETY

Regional Working Meeting
of Northern and Eastern European
Countries

Warsaw, Poland.

September 8 – 10, 2008

Project supported by **Stefan Batory Foundation**



Schedule of carrying out Regional Working Meetings

Dates	Region and Place	Contacts of the Coordinator
September, 8-10	North-Eastern European countries, Warsaw	Tomasz Szelagowski - General director of the Federation of Polish Patients and Coordinator of North-Eastern European group of the Initiative (t.szelagowski@federacjapp.pl) Tomasz mob.: +48 665 18 24 34 Marta Bukowska (marta_888@tlen.pl) – Coordinator of the meeting in Warsaw
October, 3-5	Caucasian Countries, Tbilisi	George Gegelashvili – Chairperson of Georgian Alliance for Patient Safety and Coordinator of Caucasian group of the Initiative Mobil: +995 99 55 90 03, E-mail: giorgi@parliament.ge Nana Gusak gusak@gesafety.org – Coordinator of the meeting in Tbilisi
November, 13-15	Asian countries, Alma Ata	Madina Baimagambetova - Division Institute for Healthcare Development and coordinator of Asian group of the Initiative E-mail: m.baimagambetova@dsdi.kz , m.baimagambetova@gmail.com Mob.: +7(701)755-75-33
December, 6-8	Central-Eastern European countries, Chisinau	Iurie Guzman - NGO “Management and Assurance in Medicine” Association and Coordinator of Central-Eastern European group of the Initiative (e-mail: iguzgan@mednet.md , Mob.: +373-692-57-177)
March 2009	Final Meeting, Kiev	Ksenia Kosheleva – coordinator of the Final Meeting, All-Ukrainian Council for Patients’ Rights and Safety. E-mail: congress@medpravo.org.ua , ksenia_kosheleva@mail.ru Mob.: +38(066)199-97-67

About The Initiative

Project aims to carry out exchange meetings and consolidate efforts of partner organizations in Patient Safety and patient-centered healthcare principles implementation in Eastern European and Asian regions. The project will be implemented during the period of ten months and includes following activities:

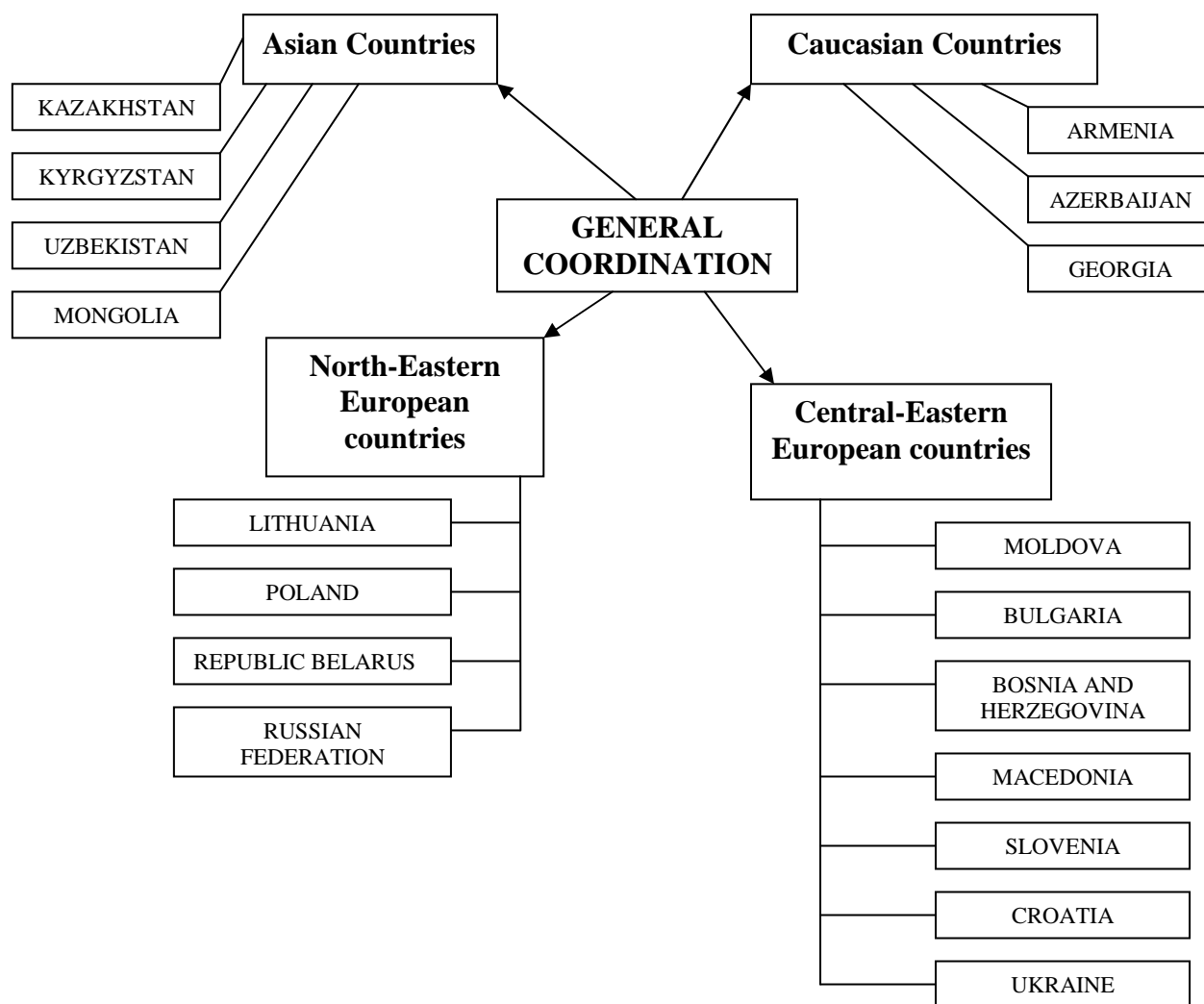
- **Creation of the Local Expert Group in North-Eastern European countries:** every country of the region gathers representatives of patients’ organizations, governmental agencies and independent experts who work in the sphere of public health.
- **Carrying out 3-day Working Visit in to partner countries** by the International Expert Group in accordance of the Schedule drafted at the General Meeting. Discussion of existing problems in the sphere of Patient Safety and Patients’ Rights Protection in the North-Eastern European region Working visit in this region will be devoted to getting acquainted with the activity of patients, advocacy and governmental organizations which are related to public health, discussion of the issues relevant for North-Eastern European region and possible ways of their resolving, discussion of the target documents of the project and carrying out Press-Conference in order to raise awareness of the general audience regarding the issues of patient-centered healthcare.

➤ **Summarize the results of Regional Working Meeting in Poland and preparation to Final Meeting:**

According to results of North-Eastern European Working Meeting in Poland, there will be informational bulletin systematized and published.

**Description of cooperation between partners of the project
“Eastern European and Asian Patients Organizations for Patients’ Rights and Safety”**

Coordination between partners of the project:



Target audience and beneficiaries of this project:

- 1) Experts of Local Expert Groups of the partner countries;
- 2) Specialists in the field of Healthcare (representatives of medical institutions and medical managers);
- 3) representatives of state authorities in partner countries (as a rule on similar events (regional round tables));
- 4) Organizations on Patients’ Rights Protection;
- 5) Patients Leaders from Eastern European and Asian Countries.

Results and Evaluation of Results:

- What are the expected practical short- and medium-term results of this project?

- 1) Local Expert Groups in North-Eastern European countries will be created;
- 2) Analytical Notes of partner countries regarding experience in the field of Patients' Rights Protection will be systematized;
- 3) Report on project's implementation will be published and disseminated in the regions.
- 4) Information Booklet on the project's activities will be published and disseminated.
- 5) Information Booklets will be published and disseminated in respective countries according to the region.
- 6) Ministry of Health of Poland will commit to the principles of the Declaration on Patient-Centered Healthcare which will be reflected (as a long-term result) in the work of the Ministry.

What are the anticipated long-term results of this project?

- 1) Establishment of meaningful collaboration between leading patients' organization and healthcare institutions working in the sphere of Patient Safety will be established
- 2) Cooperation Strategy of the partner organizations on patient-centered healthcare principles implantation in Eastern European and Asian Countries for the following two years will be approved and committed to.
- 3) Resolution on patient-centered healthcare with recommendations for the governmental institutions will be provided to the state authorities of respective countries which will provide an opportunity for systematic and organized reforms in healthcare in respective countries to take place.
- 4) Raising awareness and building necessary capacity of target groups in the field of Patients' Rights Protection: the Report on the results of the Final Meeting will be published and disseminated among the partners' countries' organizations.
- 5) The project will generate momentum in the sphere of Patient Safety and stimulate patients' activism in Poland and partner countries.
- 6) The project will closer involve representatives of the Ministries of Health in the work on Patient Safety

What methodology will the applicant use to evaluate this project?

- 1) Monitoring of information materials in MASS-MEDIA in Poland of project in relation to activity of Movement for Patient Safety.
- 2) Questionnaires for patients, representatives of patients' organizations and experts in each of partner country in order to determine their knowledge about project's implementation;
- 3) Analysis of Regional Analytical Notes after conducting of every Working Visit of the International Expert Group.

What indicators will the applicant use to measure the results of this project?

Internal monitoring will be held every month through analysis of the planned activities and comparison to their real implementation. Monthly reports will be proposed to International Expert Group.

Project impact on the readiness of the authorities and NGOs of partner countries for development of Patients' Rights Movement which plan to influence improvement of medical services will be summarized with the help of indicators:

What follow-up is planned to continue tracking this project's impact after its completion?

After end of the project it is planned to continue activity of the International Expert Group, carry out Working Visits to regions, develop and build on the network of the partner organizations. It is also planned to found Annual Congress of Eastern European and Asian regional patients' organizations and patients.

It is planned to engage in a productive and meaningful collaboration with state authorities in the efforts of further implementation of the principles reflected in the Resolution on patient-centered healthcare with recommendations and Declaration on patient-centered healthcare of the International Alliance of Patients' Organizations.

**Program of the Working Meeting in Warsaw:
International Initiative “Eastern European and Asian Organizations for Patient Safety”**

*Meeting is supported by “East-East: Partnership Beyond Borders Program”
Stefan Batory Foundation*

The first day of the event 08.09.2008 r.:

- 9:00 - 13:00 Arrival, Accommodation in Hotel and Members' Registration
13:00 - 14:00 Lunch;
14:00 - 15:30 Meeting with the state authorities of Poland. Analysis of common issues in the partner countries.
- - Federation of Polish Patients, Stanisław Mackowiak: Patients' involvement and their influence on decision-making in healthcare;
 - - Deputy of Polish Parliament - Agnieszka Kozłowska – Rajewicz: Work of health committee on Patients Rights.
 - - Krzysztof Urban – representing Ministry of health –Office of Patients' Rights: Correspondence of healthcare legislation to the needs of patients and the World Standards;
 - - The Chief Sanitary Inspectorate – Wojciech Dębicki, National Drug's Institute - Paweł Grzesiowski: Monitoring system of quality of medical services;
 - - The Polish Chamber of Physicians and Dentists – Romuald Krajewski: Activities undertaken by the medical professionals to extend awareness of Patient Safety issues.
 - - Foundation Patients for Patients Safety - Jolanta Bilińska: The role of champion in patient safety.
- 15:30 - 16:00 Coffee break;
16:00 - 18:00 Discussion:
Exchange of experience between partner countries on patient safety issues in Lithuania, Poland, Belarus, Russia.
Debate with the exhibitors “Focus on patient's safety. What do we do to provide better care?”
19:00 Dinner.

The second day of the event 09.09.2008 r.:

- 9:00 - 11:00 Sharing experience from General Meeting in Kiev.
Presentation of the publication from General Meeting in Kiev
Patient Safety in Eastern Europe and Asia: Baseline and Advances
11:00 - 11:30 Coffee break
11:30 - 13:00 Discussion to define the level of cooperation between advocacy and governmental organizations in the sphere of healthcare - potentials for cooperation between organizations on international level.
13:00 - 14:00 Lunch;
14:00 - 15:30 Determination of common issues and the ways of their overcoming in specific country.
15:30 - 15:45 Coffee break;
15:45 - 17:00 Presentation of the work results, discussion of target documents of the meeting;
19:00 Dinner.

The third day of the event 10.09.2008 r.:

- 9:00 - 11:00 Carrying out Press-Conference with the participants of the Working Visit with the aim of informing general audience about the Project;
11:00 - 11:30 Coffee break;
11:30 - 14:00 Closing remarks. Discussion and conclusions from the meeting
14:00 - 15:00 Lunch;

Participation

Foreign participants of the project:

1. Lithuania. Rasa Terbetiene. State Health Care Accreditation Agency under the Ministry of Health of the Republic of Lithuania (e-mail: rasa.terbetiene@vaspyt.gov.lt, tel.: +370-61-13-07-48)
2. Lithuania. Danute Kasubiene. Chairperson of Lithuanian Welfare Society for People with Mental Illnesses (e-mail: danutekas@takas.lt, tel.: +370-5-262-89-36)
3. Lithuania. Erika Matuizaite. Centre of Civic Initiatives (e-mail: erika@pic.lt)
4. Republic Belarus. Andrei Fomenko. Government Service of medical legal expertise (e-mail: fomenko_expert@mail.ru, tel.: +375-173-36-01-51)
5. Republic Belarus. Andrei Yahorau. NGO "Centre for Social Innovations" (e-mail karuzlik@gmail.com, tel.: 8029 618 53 88)
6. Ukraine. Ksenia Kosheleva – General coordinator of the Initiative (E-mail: congress@medpravo.org.ua; tel.: +38-066-199-97-67)
7. Ukraine. Viktor Serdiuk – vice president of All Ukrainian Council on Patients' Rights and Patients' Safety, (E-mail: congress@medpravo.org.ua; tel.: +38-066-199-97-67)
8. Iurie Guzgan – coordinator of Central-Eastern European group of the Initiative (e-mail: iguzgan@mednet.md, tel.: +373-692-57-177)
9. Georgia. George Gegelashvili – coordinator of Caucasian group of the Initiative (tel:+995 32 37 89 39; e-mail: gegelashvili@gesafety.ge)
10. Kazakhstan. Madina Baimagambetova – coordinator of Asian group of the Initiative (e-mail: m.baimagambetova@dski.kz, tel.: 8(727)249-84-63, Fax: 8(727)248-04-53)
11. Nicola Bedlington – Director General, European Patients' Forum, Brussels, Belgium.

Participants from Poland:

1. Agnieszka Kozłowska-Rajewicz – Member of Parliament's Health Commission(agnieszka.kozlowska-rajewicz@sejm.pl).
2. Krzysztof Urban – representing Ministry of health –Office of Patients' Rights.
3. Wojciech Dębiński - Director of Epidemiology Dept. - The Main Sanitary Inspectorate. (w.debinski@gis.gov.pl)
4. Paweł Grzesiowski – General Manager, Prophylactic of Epidemiology and hospital Infections Department – National Drug's Institute (paolo@cls.edu.pl)
5. Romuald Krajewski - The Polish Chamber of Physicians and Dentists (rkrajewski@hipokrates.org)
6. Paulina Miśkiewicz - director of World Health Organization office in Poland. (mip@euro.who.int)
7. Barbara Kutryba. president European Society for Quality In Healthcare, Healthcare Quality Monitoring Centre. (tel. +48 12 4278251) e-mail: kutryba@cmj.org.pl
8. Wojciech J. Bieńkiewicz – president, Clinicals' Hospitals Directors' Association, Central Clinical Hospital in Łódź. (wjb@csk.umed.lodz.pl)
9. Jolanta Ewa Bilińska - president of The Foundation Patients for Patients Safety (e-mail: j.bilinska@nfz-lodz.pl; tel.: 0048-604-51-84-74)
10. Piotr Soszyński – Medical Director, Medicover Sp. z O. O. (piotr.soszynski@medicover.pl)
11. Tomasz Dzitko – prezes zarządu, Delfarma Sp. z O. O. (dzitko@delfarma.pl)
12. Stanisław Maćkowiak – president of The Federation of Polish Patients. (s.mackowiak@federacjapp.pl)
13. Tomasz Szelański - coordinator of North-Eastern European group of the Initiative, general director of The Federation of Polish Patients. (e-mail: t.szelański@federacjapp.pl; Tel.: +48 22 84 11 067)

Republic Belarus



Andrei Fomenko

Government Service of medical legal expertise in Republic of Belarus

Mobile: + 375 (17)336 01 51

E-mail: fomenko_expert@mail.ru

Mr. Andrei Fomenko is the head of the quality management department of the Legal Medicine State Service. In the **Ministry of Health of Belarus and WHO**, working group on the elaboration of the draft of “The Law on the patients’ rights in Belarus” – in 2005, he was a member of the working group, responsible for providing reviews on international experience in the field of patients’ rights and citizens’ involvement in health care policy decisions. Andrei Fomenko is also a national expert on health policy issues and AIDS preventing measures and a collaborator in drafting National Poverty Reduction Strategy official paper for government in 2006. Author of several articles covering actual issues of health care system improvement and patients rights promotion policy.

Republic Belarus



Mr. ANDREY YAHORAU

"Centre for Social Innovations"

Analyst, Agency for Humanitarian Technology

Co-editor, The journal “Political Sphere”

tel.: 8029 618 53 88), e-mail karuzlik@gmail.com,

Key qualifications: (relevant to the project)

Project development in Belarus since 2005 in the field of:

- Management of analytical and monitoring groups within the CSOs projects
- Analysis and monitoring of social and political situation
- Cooperation activities between citizens and NGOs, CSOs, political parties and democratic political movement, Belarus
- Organizing of organizational-activity games in order to developed know how regarding cooperation between the citizens, CSOs and NGOs, intellectuals and experts, local municipal organizations, democratic political forces, mass media, authorities in the field of politics, local community building, social cooperation, civic education in Belarus.

Lithuania



Dr. Rasa Terbetiene

State Health Care Accreditation Agency under
The Ministry of Health of the Republic of Lithuania (StaHeCCa)
Žalgirio Str. 92, LT-09303, Vilnius, Lithuania
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Dr. Rasa Terbetiene is a medical doctor, with background as a general practitioner. Currently she works in the State Health Care Accreditation Agency under the Ministry of Health of the Republic of Lithuania in the unit of care, provides accreditation and licensing and is engaged in quality management in health care organizations as well as in patient safety activities.

State Health Care Accreditation Agency under the Ministry of Health of the Republic of Lithuania (further in the text – StaHeCCA) is responsible for providing health care specialists and organizations with licenses to deliver health care services according to requirements of legislation of the Republic of Lithuania. StaHeCCA is the Lithuanian Competent Authority in the field of medical devices and is responsible for correct application of provision of European Community's directives regarding medical devices and performs the market surveillance. Since December 2007 StaHeCCA is Competent Authority for organization of health technologies assessment.

Lithuania



Dr. Danute Kasubiene

Chairperson of Lithuanian Welfare Society for People with Mental Illnesses
T.Vrublevskio 6, LT-01100, Vilnius
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www.lspzgb.lt

Since 1972 up to 1992, **Dr. Danute Kasubiene** was an engineer-programmer at the Mathematics Institute of Lithuanian Academy of Sciences. Afterwards, starting from 1992 up until 2002 **Dr. Kasubiene** has been a working firstly as a social worker, and then as a senior social worker at Vilnius Day Center „Sviesa“. Since 1997 **Dr. Danute Kasubiene** is The Chairperson of The Lithuanian Welfare Society for People with Mental Illnesses (till 2004 Chairperson-volunteer). Starting from 2002 up to 2004, she was the head of Social and Psychological Assistance Service of Vilnius Social Support Center. In 2004– was given the qualification category of an expert social worker. She received her Masters Degree in Social Work from Vilnius University. Has organized various round tables, seminars, conferences connected to the Mental Health. **Dr. Danute Kasubiene** is the member of EUFAMI (European Federation of Associations of Families of People with Mental Illness), of Lithuanian Patient Organizations' Representative Board, and the member of Lithuanian Social Welfare Association. Since 1995 up to 1996 was the Chairperson of Vilnius non-governmental organization „Let's be Together“

Lithuanian Welfare Society for People with Mental Illnesses is the organization, that defines it's goals, as the representation of people with illnesses and striving for their life of full value in the society; protection their rights and human dignity, fighting against their discrimination; improving and expanding the system of institutions of medical service, rehabilitation and care of people with mental illnesses; to establishing activity institutions for the people with mental illnesses in the community; and establishing job places for the people with mental illnesses.

Lithuania



Ms. Erika Matuzaite
Centre of Civic Initiatives
A.Smetonos str. 5-304
LT – 01115 Vilnius
Lithuania
E-mail: erika@pic.lt

Ms. Erika Matuzaite is project coordinator and also has experience in public relations work. As coordinator she manages both national and international social projects and has special interest to projects related to human rights development. Erika works actively in the field of patients' rights and has implemented series of projects concerning education and effective implementation of patients' rights. Erika represents Centre for Civic Initiatives (CCI) that is an independent public organization, uniting people interested in establishment of civic society in Lithuania. CCI participates in national and international projects, organizes lectures, seminars, conferences, creates teaching programs, promotes scientific research, etc.

Ukraine

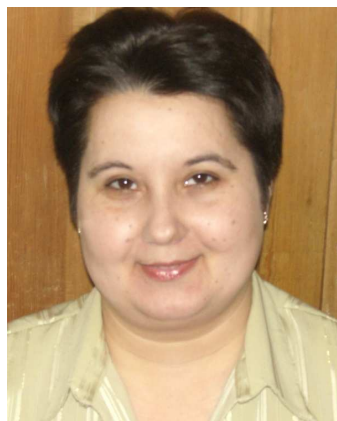


Dr. Viktor Serdiuk
Vice-President of All-Ukrainian Council for Patients' Rights and Safety,
Tel.: +38(044)234-84-02, Mobil.: +38(067)448-12-41
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01133 Ukraine, Kiev, L.Pervomayskogo str., 9-A

Dr. Viktor Serdiuk is an expert in questions of public health and patients' safety. He has an experience of being a consultant in various international conferences and projects. Dr. Viktor Serdiuk has worked with governmental, non governmental, and commercial organizations and associations, like the Ministry of Health Care of Ukraine, USAID, United Nations, etc.

All-Ukrainian Council for Patients' Rights and Safety was found in 2002 and is a non-governmental not for profit organization striving to help people who experienced medical harm and to use their wisdom with the aim of patient-centered healthcare development. The aim of Council's activity is assistance with creation of patient-centered healthcare and implementation of patient safety principles through the development of democratic society and establishment of cooperation between the publicity and medical society, legislative institutions and executive bodies taking into consideration international tendencies of Ukrainian integration into world movements.

Coordinators



Ms. Kseniya Koshelyeva

Project Coordinator

All-Ukrainian Council for Patients' Rights and Safety

E-mail: congress@medpravo.org.ua

www.medpravo.org

Ms. Kseniya Koshelyeva has graduated from the Institute of Philosophy of National Science Academy of Ukraine. Since 1997 she has been lecturing at Donetsk State University at Philosophy Department and developing methodical materials on social philosophy and religious studies. She has more than 10 years of experience in the field of project management and public relations. From 1991 till 2003 she worked as a project coordinator in International

Charitable and Non-Governmental organizations such as All-Ukrainian Coalition for people with mental disabilities, Jewish Children Foundation "Our Home", International Interdisciplinary Educational Schools in the CIS (Moscow State University), Israel (Hebrew University in Jerusalem) and the USA (American World Service), etc. From 2007 she has been working as project manager in All-Ukrainian Council for Patients' Rights and Safety where she coordinates activities of the Initiative.

Poland



Tomasz Szelagowski

Coordinator of the North-Eastern European Region

The Federation of Polish Patients

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Dr. Tomasz Szelagowski is a General Director of the Federation of Polish Patients (FPP). Consultant and trainer in the range of Human Relations and Leadership skills. Gained pedagogical education. Worked as CEO for logistics companies and then settled down his own training company. His primary interest is to rise awareness of health education and engineering large-scale organizational change among patient's environment.

As FPP General Director has taken responsibility for managing and implementing the overall strategy of the organization. He takes a leading role in developing and communicating FPP policy on healthcare issues, ensuring that it represents the views of FPP's member patients' organizations, and building partnerships and working with other international health-related organizations. Also involved in coordination in many projects like: Capitol Education Society in Warsaw (education and advocacy for pupils, students and their parents), Member of "White Summit" (State Commission on strategies for National Health System reforms in Poland – chairman of Patients Rights Table).

The Federation of Polish Patients was set up as a non profit and a non-governmental organisation in 2006. Committed by our guiding statement and mission, to promote patient-centred healthcare and patient safety, our work concentrate on improving the quality of health care and medical services in Poland through a patient-driven umbrella group of member organisations. FPP presents the patient's voice directly to the Ministry of Health and Parliament Health Commissions. The basic goal of Federation is to integrate patients' organisations, protect the rights and representation of patients and their interests, and increase patients' knowledge and social awareness.

Georgia



Dr. George Gegelashvili

Coordinator of Caucasian Region
Georgian Alliance for Patient Safety
Parliament of Georgia
Committee on Healthcare and Social Issues
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www.gesafety.org

Dr. George Gegelashvili has worked at the beginning of his career as the scientific fellow and resident at the Institute of Neurology. Afterwards, he was appointed as the Head of Pharmaceutical Section of the Institute of Neurology, where he worked 8 years. Since 1988 he worked at the British-Soviet Joint Venture "Unipharm", as the Medical Consultant. Afterwards, Dr. Gegelashvili has worked as a Project Director at WHO European Regional Bureau, and as a Medical Director, at Sarajishvili Institute of Neurology and Neurosurgery. Starting from 2004, up to this day, he is the Member of Parliament of Georgia, Head of Georgian Alliance for Patient Safety and member of the Steering Committee of the Joint Commission International. He received his MD from the Tbilisi State Medical Institute. Has received postgraduate education in Informational Systems, Pharmacology of Nervous Diseases, Care Administration and Hospital Management, Management of Rational Drug Procurement, Primary Healthcare System, Task Force Meeting in Ethical Issues in Public Health Policy in Post-Soviet Countries and finished international Summer Krakow Practicum on Patient Safety.

Georgian Alliance for Patient Safety (GAPS) aims at the promotion of specific improvements in patient safety to reduce the risk of sentinel adverse events occurring in the Georgian health care system. We focus on providing safe, patient-centered, effective care to every individual. We want to improve patient safety by providing the knowledge and skills, systematic approach, reporting, implementing solutions to prevent harm, etc. GAPS activities, oriented towards our system and the community, intend to make the healthcare system safer.

Kazakhstan



Dr. Madina Baimagambetova

Coordinator of Asian Region
Division Institute for Healthcare Development
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Dr. Madina Baimagambetova has worked as a pediatrician since 1977 for two years, after that she had an experience working at the Institute of Food for 12 years. Since then, Dr. Madina Baimagambetova had worked as an infectiologist in the Republican AIDS centre. Afterwards, she had an experience working as a head of the department in the Republican AIDS centre, and as the deputy chief doctor in the regional AIDS centre of Alma-Ata. Since 2006 and up to this moment, she is working as the head of the standardization department in the Institute for healthcare development. Dr. Madina Baimagambetova has finished pediatrician faculty at the National Medical University of Alma-Ata, and has participated in various international health educational projects, like Health Education (Soros Fund), Health Education in London (Fund Know How), UN/AIDS.

Institute for Healthcare Development was established for the conduction of applied researches related to healthcare economy, management and its organization in order of the scientific approaches application both in the healthcare system reformation and its development within the territory of the Republic of Kazakhstan being involved in the market economy activities. It made the following researches: Development and introduction of the underlying principles related to healthcare reformation within the market economy transition period, Development of the advanced monitoring and population health forecasting system, Monitoring development of medical and economic standards and norms related to the public health and healthcare and many more.

Moldova



Dr. Iurie Guzgan

Coordinator of Central-Eastern European Region
NGO "Management and Assurance in Medicine" Association
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Dr. Iurie Guzgan, since 1984 up to 1993, has worked as a Lecturer at pathology department in Medical State University of Chisinau. From 1993 to 2004, he worked as a Senior researcher at the Center of Pathology and Pathobiology Academy of Sciences Moldova. Among other professional experience: Chief-manager at the Preventive Medical Center of Academy of Sciences, Vice-director at the "Medifarm" LTD company, Expert doctor at the National Medical Insurance Company, Assistant-coordinator at the Soros-Moldova Foundation, Project coordinator at the Management and Assurance in Medicine Association, and at first senior researcher, and now vice director of the National Center for Health Management. He has received his diploma of General practitioner and Ph.D at Medical State University. He also received Health Management degree at ENSP (Rhenee School of Public Health, France), AESCULAPUS, EUROPHAMILI

The "Management and Assurance in Medicine" Society is an independent, non-governmental, non-political and non-for-profit organization, founded in 1996 and registered officially in 1998. The organization members are physicians, specialists in public health and management, economists, lawyers, and university students interested in health policy, health management and insurance. It's mission is to improve the performances of the National Health System by encouraging public participation in promotion and implementation of the Health Care reforms based on the principles of Equity, medical Ethics, and respect of Human Dignity in Health Care.

Guests invited to the meeting



Dr n. med. Paweł Grzesiowski, pediatrician, clinical infectiologist, manager of Zakład Profilaktyki Zakażeń i Zakażeń Szpitalnych in National Pharmaceutical Institute In Warsaw.

Leads scientifically research in prophylactics and epidemiology of transmittable illnesses, is an expert in prophylactic vaccinalisations. Consultant for hospitals in the range of control of the system hospital infections. Member of Pediatrician group of Experts for Vaccination Policy Program run by the Ministry of Health. Instructor author or co-author over 180 publications in domestic and foreign medical newspapers. From 2003 head of Association of Hygienic Medicine. Fantastic speaker and social activist, passionately takes part in conferences and meetings. Shares his knowledge and experience in

Patients Safety area and Patients' Centered Healthcare.



Dr hab. n. med. Romuald Krajewski

Klinika Nowotworów Głowy i Szyi

Centrum Onkologii

ul. Roentgena 5

02-781 Warszawa

Graduated 1975, Warsaw Medical School - physician.

Board in neurosurgery - 1980.

Doctor thesis 1982 - Ph.D.

Habilitation thesis 1996 - Associate Profesor

Head and Neck Cancer Department, Cancer Center, Warsaw, Poland - head

of Surgery Division. Polish Skull Base Surgery Society - Executive Board

member. Appeal Bioethics Committee - secretary. Polish Chamber of

Physicians and Dentists - National Medical Council, member of Executive

Board. Polish Health Technology Assessment Agency - chairman of Advisory

Council. Union Europeenne des Medecins Specialistes - vice-president.

His job in Cancer Center in Warsaw is the development of techniques of

surgical treatment in head and neck cancer i.e.: methods of radical resection of skull base tumours; simultaneous reconstruction of large post-surgical defects; evaluation of the influence of radio- and chemotherapy on the adaptation of musculocutaneous flaps. skull base surgery techniques in the treatment of intracranial tumors, research into the quality of life of head and neck cancer patients. research into the influence of the pre- and postoperative nutritional state of the patients on the course of treatment and the oncological outcome.



Dr n. biol. Agnieszka Kozłowska-Rajewicz

Education: Adam Mickiewicz University in Poznan

Parliament Representative: member Health and Education Commissions as well as five other subcommittees like for quality in science and higher education. Very active in British-Polish Parliamentary Group cooperating with British counterparts. In addition is a member of Parliamentary Group of Women which covers 20% of the representatives of the Polish Parliament.



MSc. Jolanta Bilińska

National Health Fund – Łódź, Head of Dept. Of International Cooperation, President of Foundation for Patients' Safety.

She is a Master of Science in clinical psychology. Her work concentrated

on diagnosis of children and teenagers with mental disorder. Since 90'

She started working for the oldest regional newspaper – Dziennik

Łódzki, publicizing over 2000 articles on Healthcare System in Poland.

Main focus was given to fulfillment of patients' rights by providers, and implementation of new standards of communication between medical professionals and patients.

Since 2005 is one of the European leader of Word Alliance for Patients' safety WHO.

In 2006 The Foundation for Patients' Safety was established. Main task of his organization is to promote a culture of Patients' Safety and activity of patients. Works closely with Minister of Health and WHO officer In Poland